



Nx2me Connectivity

Quick Start Guide

Nx2me Connectivity Quick Start Guide

The NxStage ConNxBox and NxStage router are used to transfer treatment data to your dialysis center. The HHD Patient App (Nx2me) receives data from the cyclor via WiFi and transmits flowsheets to the Provider Portal over the *NxStageRouter* network.

This guide is intended to provide patients with quick guidance to set up the NxStage router at home.

Please refer to the User Guide for warnings and more detailed instructions. This supplemental material does not replace the Instructions for Use (IFU). Users should review and refer to the IFU for complete information on this product.

Have questions or issues? Contact Us. We're available to support you.

U.S. Technical Support:

1-866-NXSTAGE (1-866-697-8243) or techsupport@fmc-na.com

E.U. Technical Support:

digital.services.emea@freseniusmedicalcare.com



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Home Internet Connectivity Options

Connectivity option **A** is the standard configuration. The other connectivity options may be provided if recommended by Technical Support.

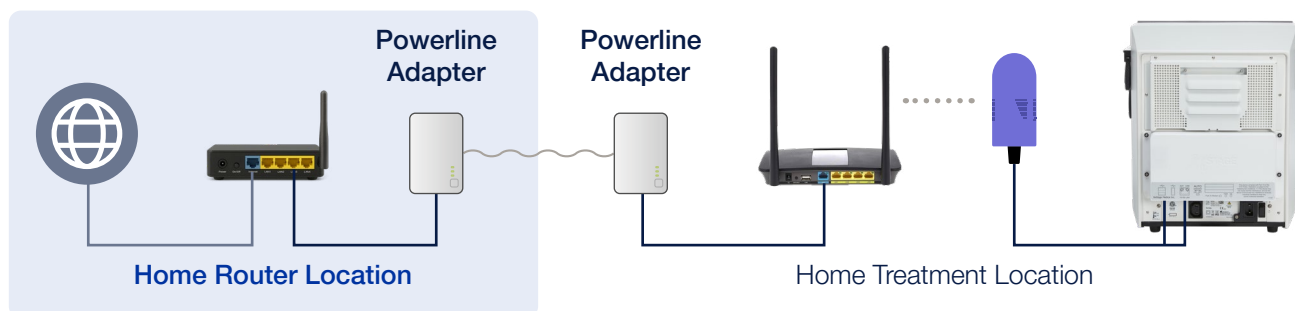
NxStage Router with WiFi Adapter **A**



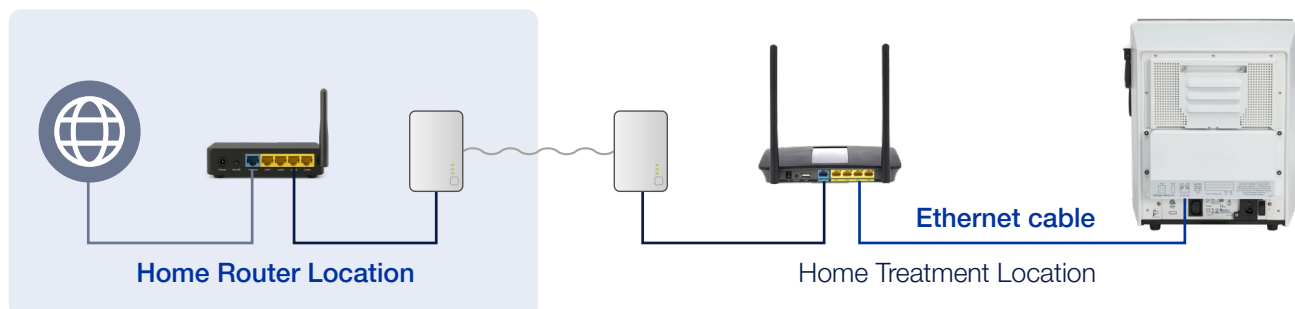
NxStage Router with Direct Connect **B**



NxStage Router with WiFi and Powerline Adapters **C**



NxStage Router with Direct Connect and Powerline Adapters **D**



A NxStage Router with WiFi Adapter

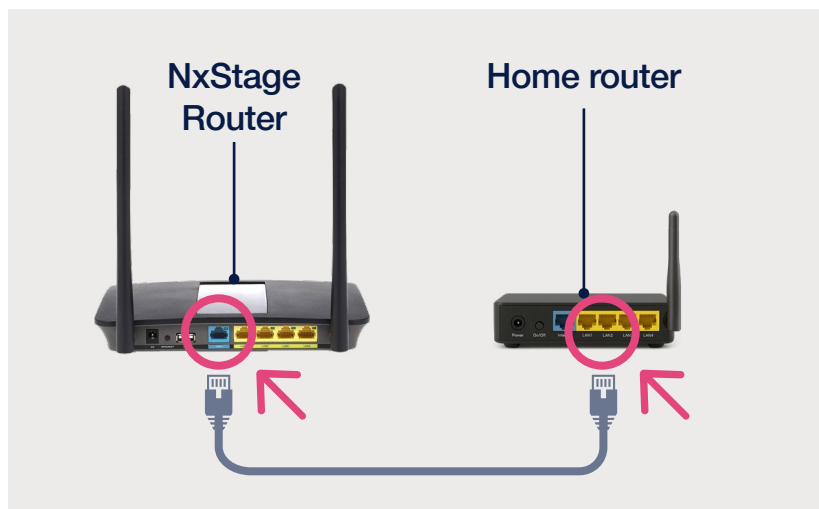
Connectivity when the home router is located near the treatment area

Connecting the NxStage router to a home network

1. **Establish** location for the NxStage router.
 - Flat, dry surface
 - Within 30 feet of the cyclor
 - Close to the home router
 - Direct access to wall outlet

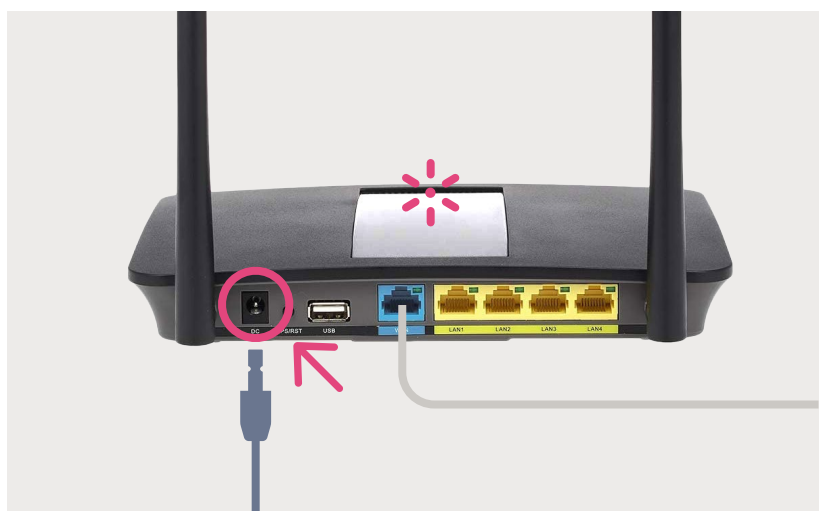


2. **Plug** the free end of the Ethernet cable into a LAN (local area network) port on the home router.



3. **Connect** the power adapter to the NxStage router and **plug** into a power outlet.

The NxStage router may take up to 2 minutes to become operational and the blue light will illuminate.



C NxStage Router with WiFi and Powerline Adapters

Connectivity when the home router is located further away from the treatment area

Connecting the NxStage router to the first Powerline Adapter

1. **Establish** location for the NxStage router.
 - Flat, dry surface
 - Within 30 feet of the cyclor
 - Direct access to wall outlet

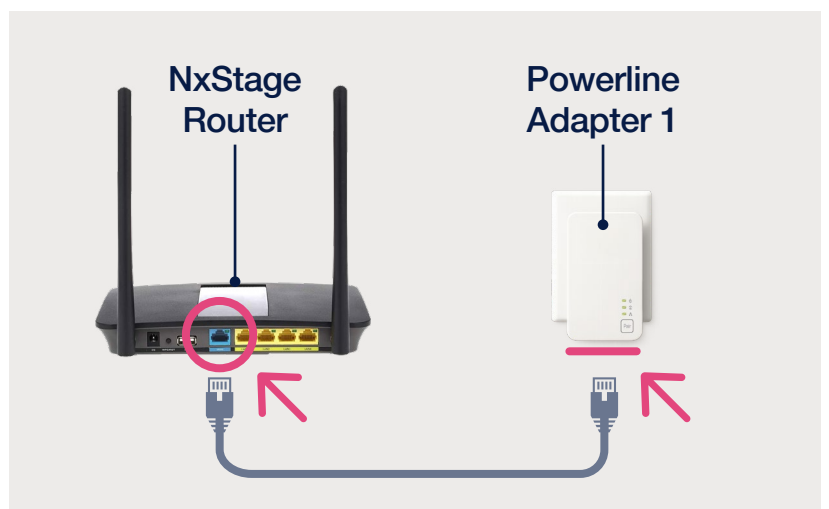


2. Plug a NxStage-provided Powerline adapter *directly* into a wall outlet near the NxStage router.

Do not plug the Powerline adapter into a power strip.

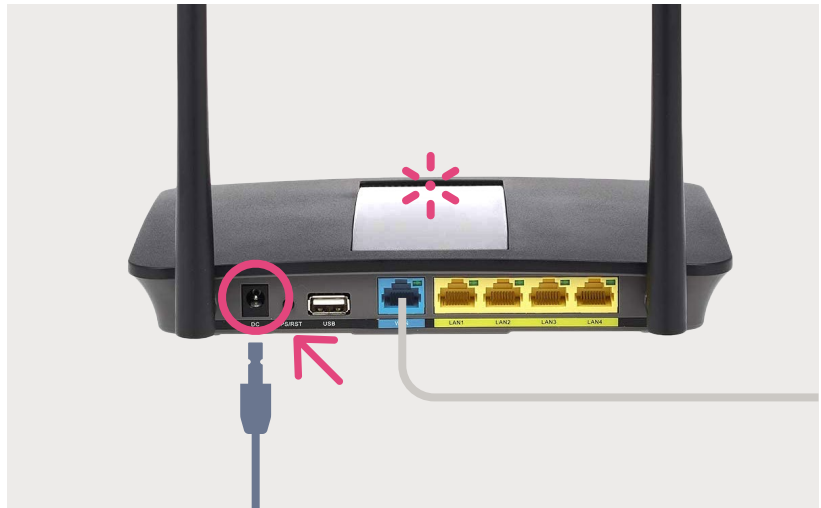


3. **Connect** an Ethernet cable from the Powerline adapter to the WAN port on the NxStage router.



4. **Connect** the power adapter to the NxStage router and plug into a power outlet.

The NxStage router becomes operational after 2 minutes and the WLAN light will begin flashing.



Connecting a home router to the second Powerline adapter

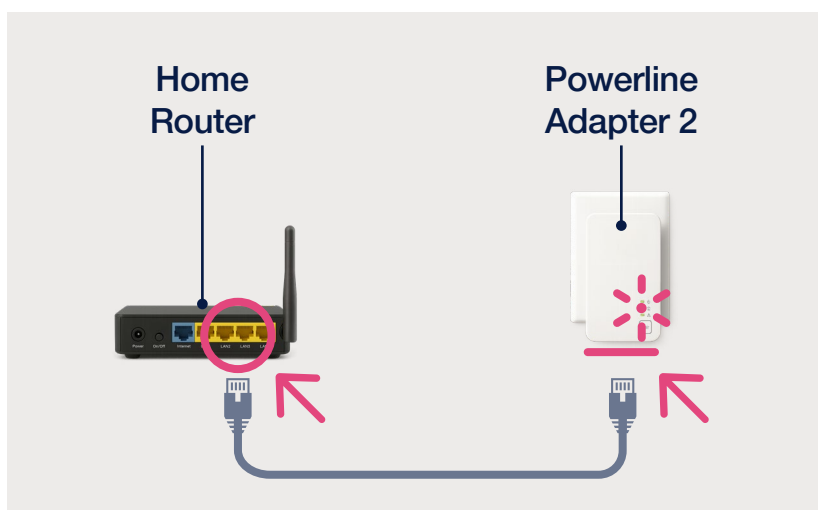
1. Plug the second NxStage-provided Powerline adapter *directly* into a wall outlet near your home router.

Do not plug the Powerline adapter into a power strip.



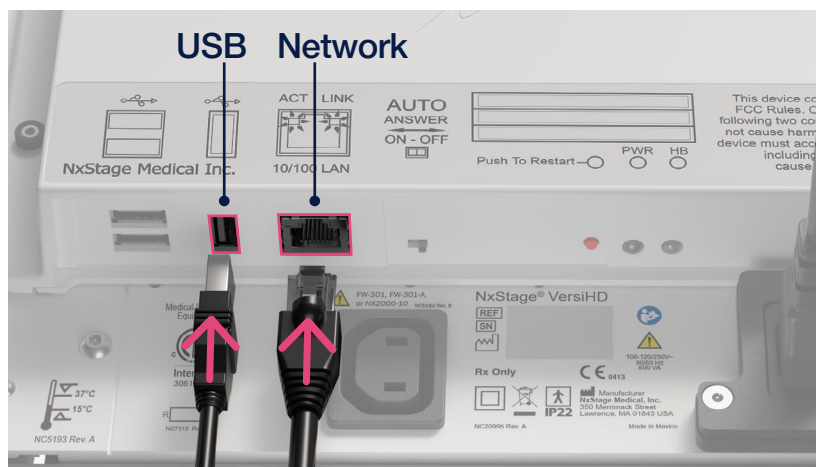
2. **Connect** an Ethernet cable from the Powerline adapter to a LAN port on your home router.

Confirm the front lights of the Powerline adapter are on or blinking.

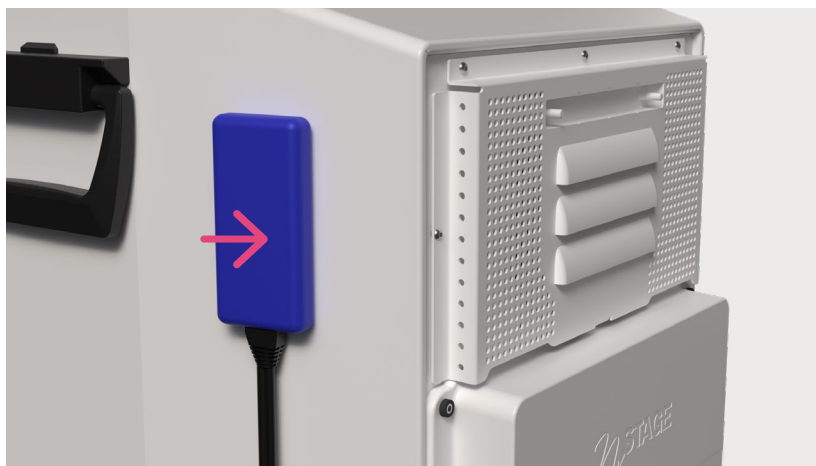


Connecting the Wi-Fi adapter

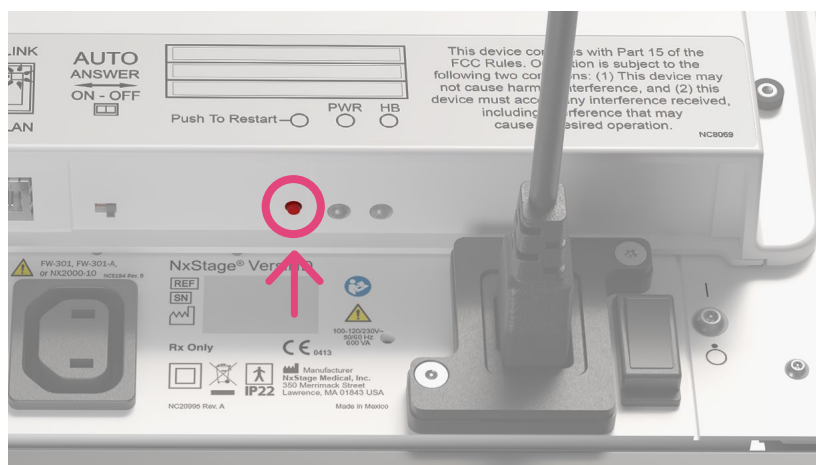
1. **Connect** the Wi-Fi adapter *USB cable* to one of the USB ports and the Wi-Fi adapter *network cable* to the network port, on the underside of the ConNxBox.



2. Peel the clear film from the back of the USB Wi-Fi adapter and attach to the side of the cyclor without the filter holder.



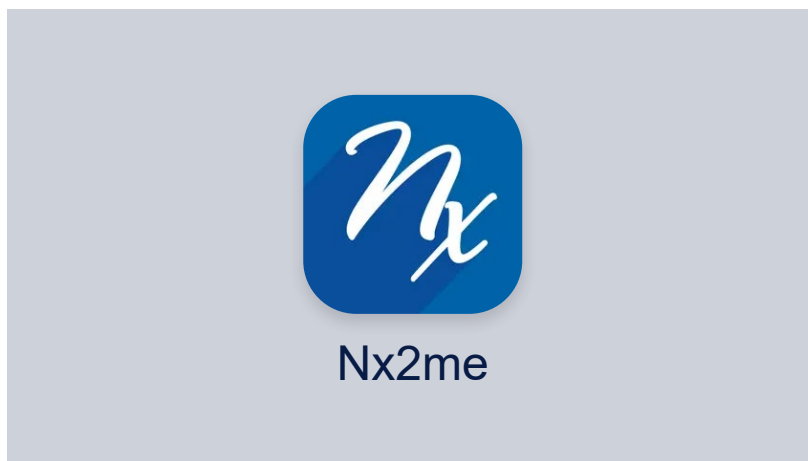
3. **Press and release** the *Push to Restart* button on the underside of the ConNxBox. After 2 minutes, the light on the Wi-Fi adapter will begin flashing slowly, indicating network connectivity.



DO NOT press the reset button on the Wi-Fi adapter.

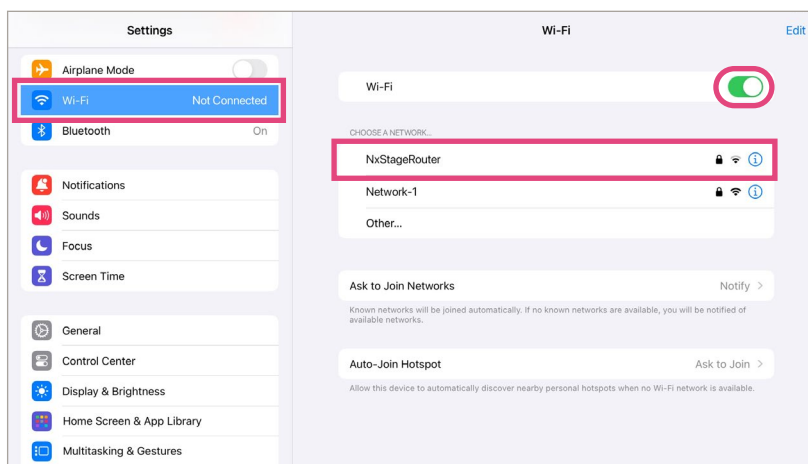
Connecting the iPad to the NxStage router

1. On the iPad, open the **Nx2me** app by tapping on its icon.

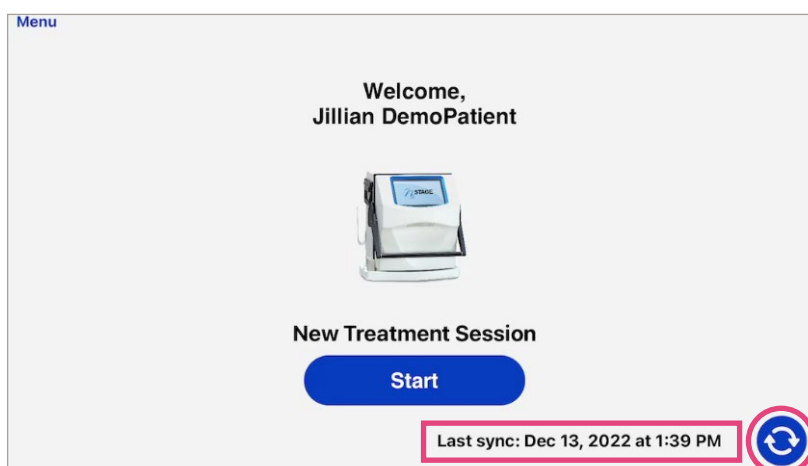


2. Return to the Home Screen and open the **Settings** app.

- Select **Wi-Fi** from the left column
- Turn on **Wi-Fi**
- Select NxStageRouter from the right column

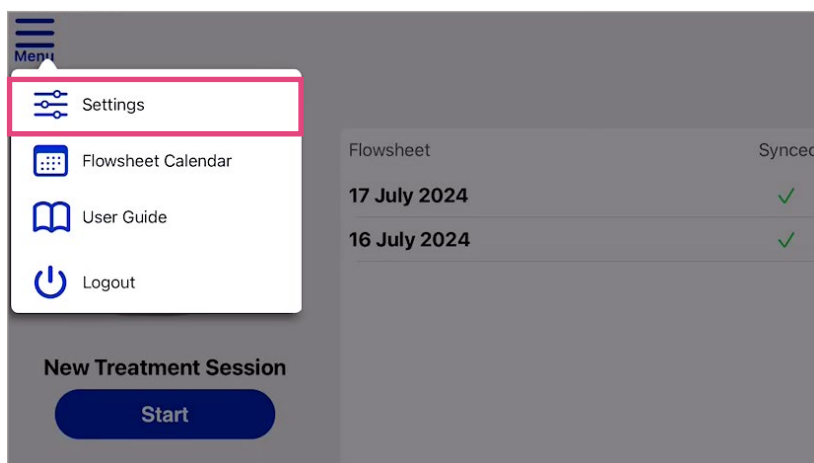


3. Login to the app and verify the time and date of **Last Sync** to confirm Internet connectivity. You may need to press the sync icon.

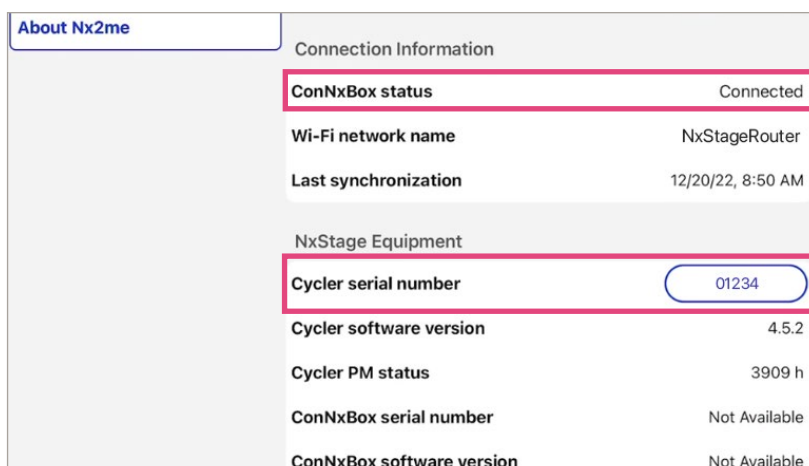


Verifying all connections

1. In the app, tap the **Menu** icon  in the navigation bar, and then select **Settings**.



2. Verify the **ConNxBox status** shows **Connected** and the **cycler serial number** is correct.



Common Connectivity Cautions

Caution message	Recommended action
Looking for Cyclor [serial #]	Lost connection between Cyclor and the app. Select Guide Me to display troubleshooting instructions.
Connected, no Cyclor data	The iPad is connected but is not receiving data. This typically indicates the Cyclor has not been turned on – Turn on Cyclor .

