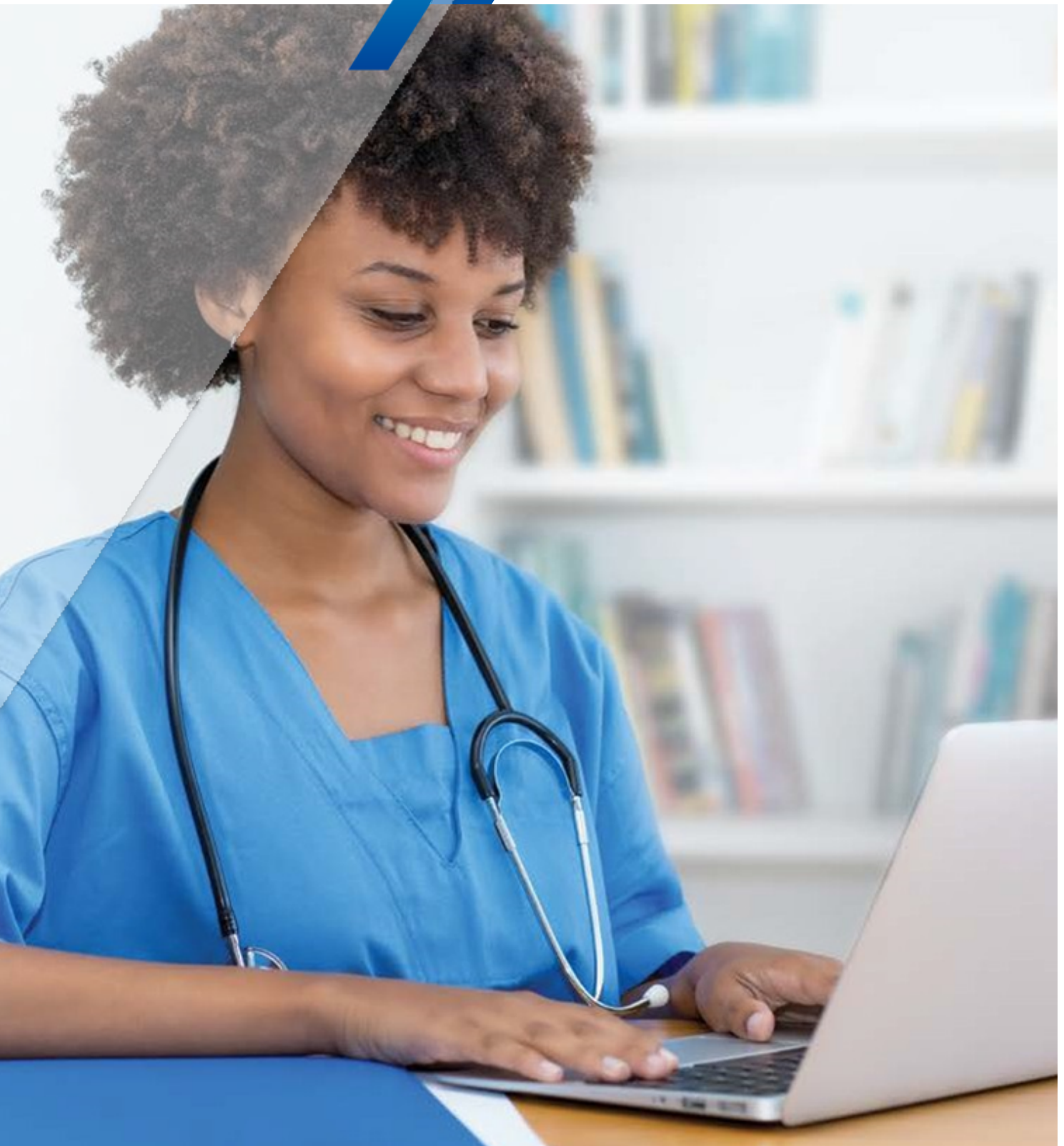




**FRESENIUS  
MEDICAL CARE**



Home Connected Health

# **Kinexus<sup>®</sup> Portal**

## **Getting Started Guide**



# Kinexus Portal

Kinexus is a comprehensive connected health service that supports managing peritoneal dialysis (PD) therapy for patients using Fresenius Medical Care products, including PD cyclers. The Kinexus Portal is arranged to provide customized access that is tailored for each user role. There are six user roles: Clinician, Clinic Manager, Prescriber, Non-Licensed Professional, Systems Admin, and Systems Admin + Clinician. For more information, see the Kinexus Portal User's Guide.

This guide provides insight into the portal layout, instructions related to key functions, and an overall introduction to using the Kinexus Portal. The patient names and data shown in this guide are fictitious.

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# Kinexus Portal Home Screen Overview

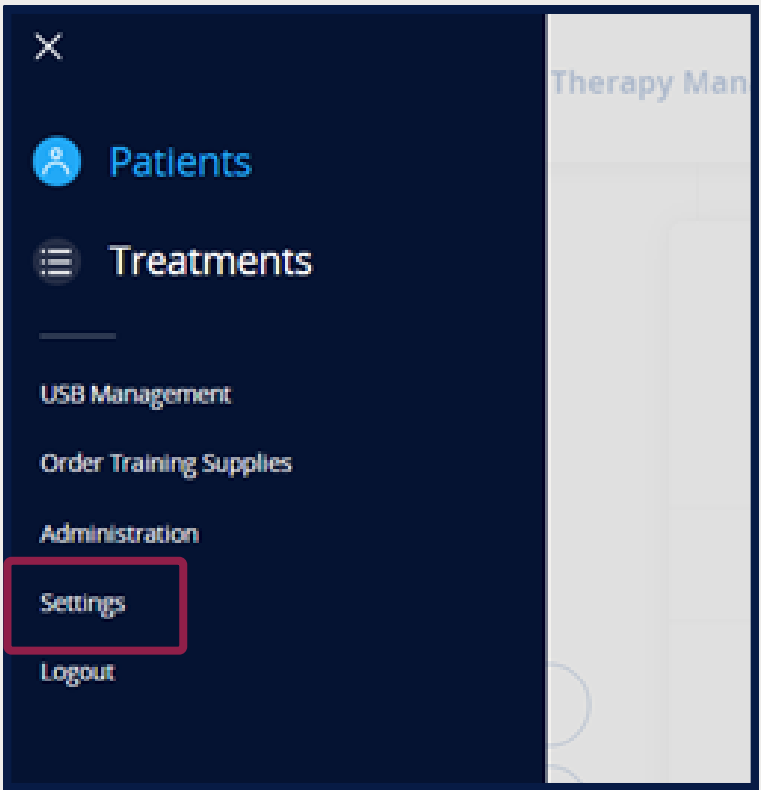
After successfully logging into the Kinexus Portal (kinexus.fmcna.com), the default home screen will depend on your organization's requirements.

## Changing the Default Screen

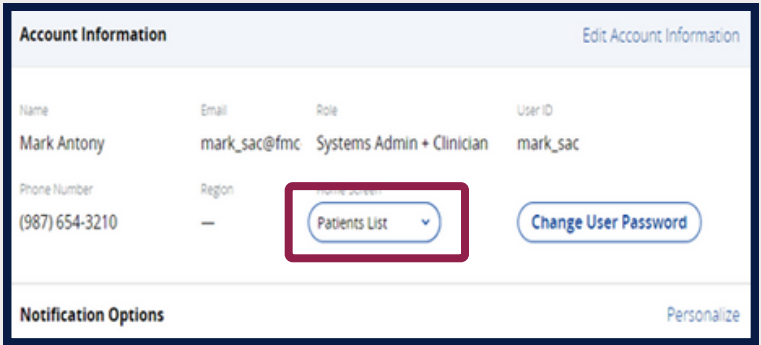
1. Click **Menu**.



2. Click **Settings**.



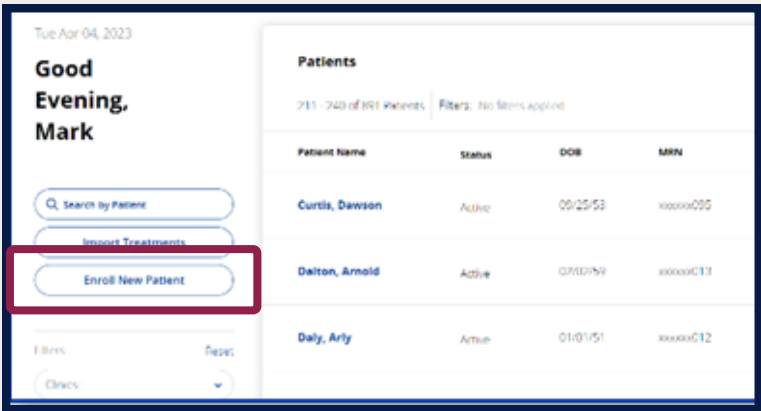
3. Select the **Patients List** or **Treatment List**.



# Kinexus Portal Patient Enrollment

The Enroll New Patient button and its related features may not be available based on your organization's requirements.

1. Click **Enroll New Patient**.



2. Enter Demographic Information.

Fields with an asterisk \* are required.

A screenshot of the 'Enroll New Patient' form. The form is divided into sections: 'Patient Information', 'Modality', 'Gender', 'Ethnicity', and 'Language'. Fields marked with an asterisk (\*) are required. The form includes input fields for First Name, Middle Initial, Last Name, Preferred Name, Date of Birth, Medical Record Number (MRN), Effective Date, Target Weight, Gender, Ethnicity, Language, Primary Phone Number, Secondary Phone Number, and Work Phone Number. There are also checkboxes for 'Home' and 'Work' for the phone numbers.

3. Click **Assign to Clinic** then search for the desired clinic.

Required to complete enrollment.

A screenshot of the 'Assign to Clinic' search results table. The table has columns for Clinic Name, Address, Region, Status, Contact, and # of Patients. The 'Search by Clinic' button is highlighted with a red rectangular box. The table shows a list of clinics with their respective details.

4. Click **Assign to Clinic**.

To change the assigned clinic, click **Reassign Clinic** - see inset.

A screenshot of the 'Assign to Clinic' form. The form shows a list of clinics with columns for Clinic Name, Address, Region, Status, Contact, and # of Patients. An inset box highlights the 'Reassign Clinic' button. The main form has a 'Search by Clinic' button and a '1 - 5 of 115 Clinics' indicator. The 'Reassign Clinic' button is highlighted with a red rectangular box.

5. Click **Done**.



The 'Assign to Clinic' dialog box shows a table of clinics. The 'Done' button at the bottom right is highlighted with a red box.

Clinic Name	Address	Region	Status	Contact	# of Patients
ID: 1271		Northeast	Active		152
ID: 6171271		Northeast	Active		56

6. Enter **Clinician Information**  
(patient care manager)



The 'Enroll New Patient' form has a red box around the 'Clinician Information' section. An 'Edit Nephrologist' button is also highlighted with a red box.

**Clinician Information**

First Name \*  
Enter first name

Last Name \*  
Enter last name

Phone Number \*  
(xxx) xxx-xxxx

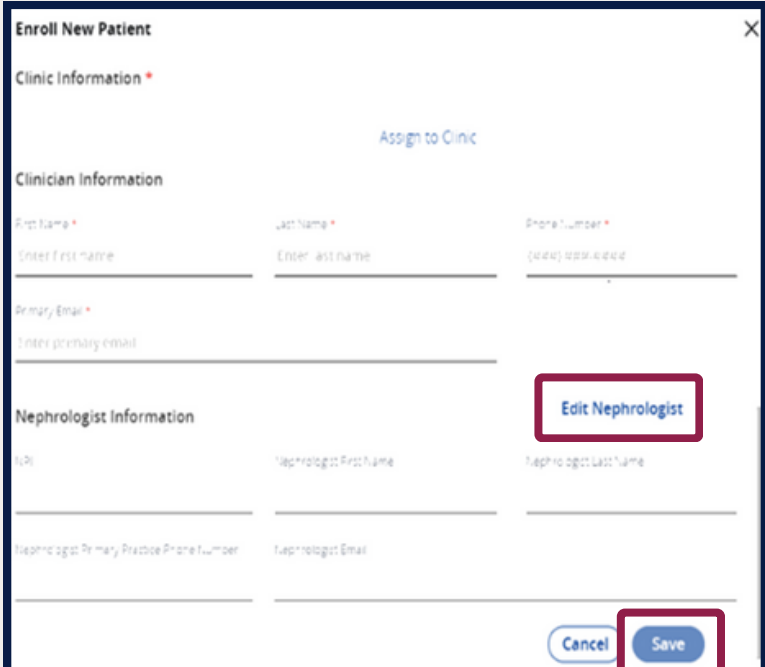
Primary Email \*  
Enter primary email

**Nephrologist Information**

NPI  
Nephrologist First Name  
Nephrologist Last Name

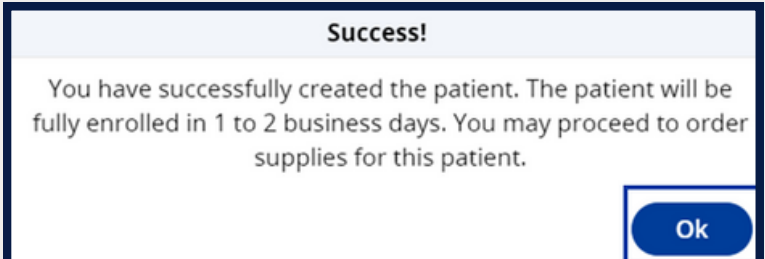
Nephrologist Primary Practice Phone Number  
Nephrologist Email

7. Select **Edit Nephrologist** to search or select from list.



This is a duplicate of the previous form, showing the 'Enroll New Patient' form with the 'Edit Nephrologist' button highlighted with a red box.

8. Click **Save**.



The 'Success!' screen displays a confirmation message and an 'Ok' button, which is highlighted with a red box.

**Success!**

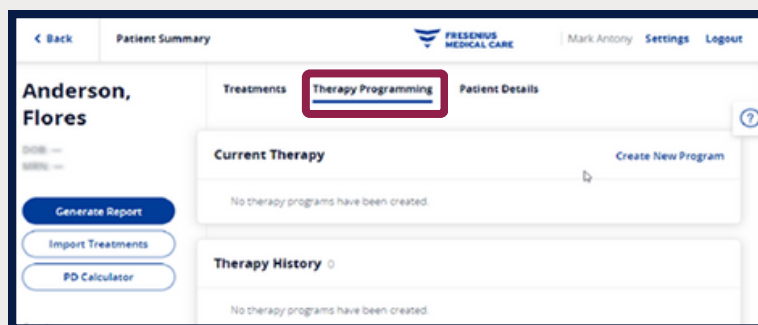
You have successfully created the patient. The patient will be fully enrolled in 1 to 2 business days. You may proceed to order supplies for this patient.

9. Click **OK** on the Success screen.

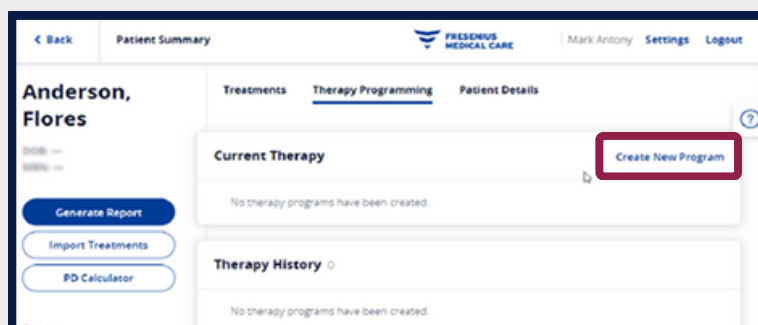
# Therapy Management

## Creating Therapy Programs

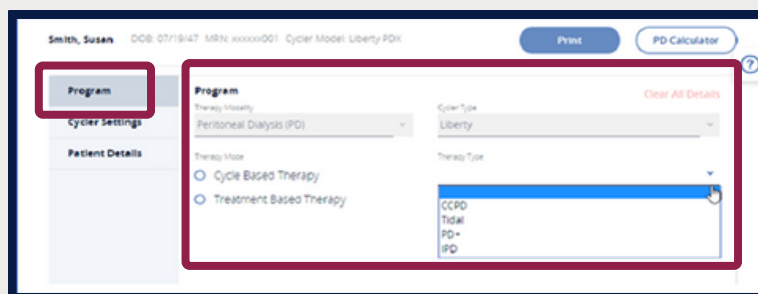
1. Click the **Therapy Programming** tab.



2. Click **Create New Program**.

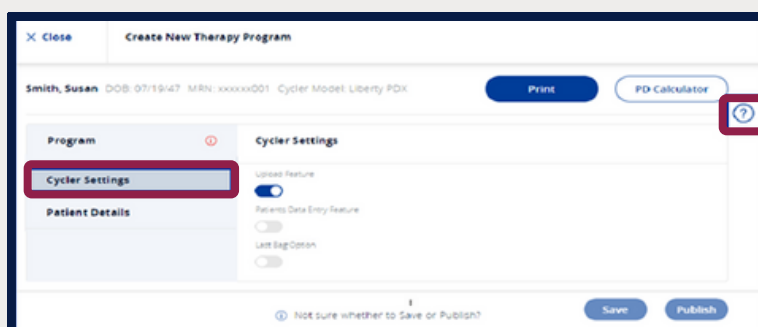


3. Select **Program** for Therapy Modality.

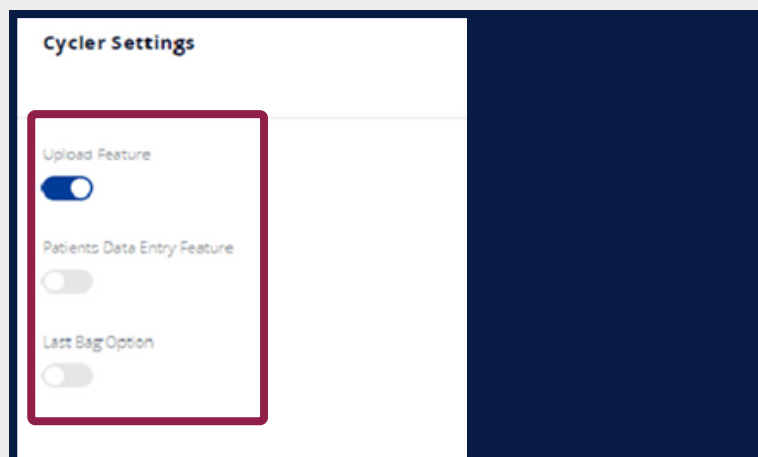


4. Select **Cycler Settings**.

Click the question mark (?) icon anytime to view IFU and more information on the portal section.



5. Select **Cycler Settings** options.



6. Click **Patient Details**.

The screenshot shows the 'Create New Therapy Program' form for patient Smith, Susan. The form is divided into three main sections: 'Program', 'Patient Info', and 'Clinic Info'. The 'Patient Info' section is currently active, and the 'Patient Details' tab within it is highlighted with a red box. The 'Patient Info' section contains fields for Name, MRN, DOB, Gender, Ethnicity, Target Weight, Phone Number, and Alternative Phone Number. The 'Clinic Info' section contains fields for Clinic ID, Clinic Name, and Clinic Address. The 'Program' section contains a 'Cycler Settings' tab and a 'Patient Details' tab. The 'Patient Details' tab is highlighted with a red box.

7. Click to **Edit Target Weight**.

The screenshot shows the 'Create New Therapy Program' form for patient Smith, Susan. The 'Patient Info' section is active, and the 'Edit Target Weight' tab within it is highlighted with a red box. The 'Patient Info' section contains fields for Name, MRN, DOB, Gender, Ethnicity, Target Weight, Phone Number, and Alternative Phone Number. The 'Clinic Info' section contains fields for Clinic ID, Clinic Name, and Clinic Address. The 'Program' section contains a 'Cycler Settings' tab and a 'Patient Details' tab. The 'Patient Details' tab is highlighted with a red box.

8. Click **Save**.

The screenshot shows the bottom of the 'Create New Therapy Program' form. The 'Print' and 'PD Calculator' buttons are at the top. The 'Save' button is highlighted with a red box. The 'Publish' button is also visible. The form is divided into three main sections: 'Program', 'Patient Info', and 'Clinic Info'. The 'Patient Info' section is currently active, and the 'Edit Target Weight' tab within it is highlighted with a red box. The 'Patient Info' section contains fields for Name, MRN, DOB, Gender, Ethnicity, Target Weight, Phone Number, and Alternative Phone Number. The 'Clinic Info' section contains fields for Clinic ID, Clinic Name, and Clinic Address. The 'Program' section contains a 'Cycler Settings' tab and a 'Patient Details' tab. The 'Patient Details' tab is highlighted with a red box.

If saved, the therapy program appears at the top of the **Therapy Programming** screen with a red banner timestamped with the exact date and time it was saved and may either be published or edited.

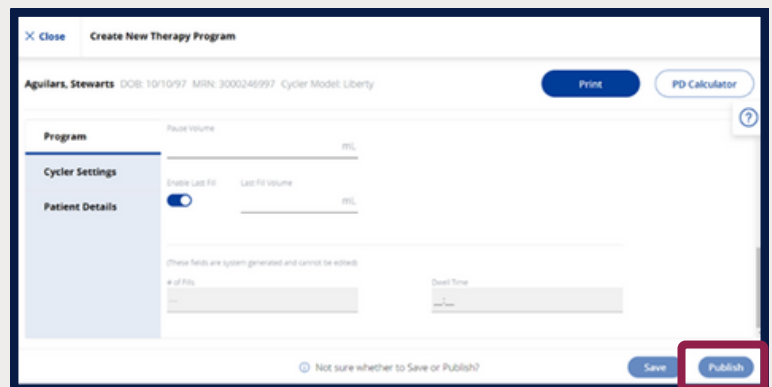


# Publishing a Therapy Program to a Patient's Kinexus Gateway and USB

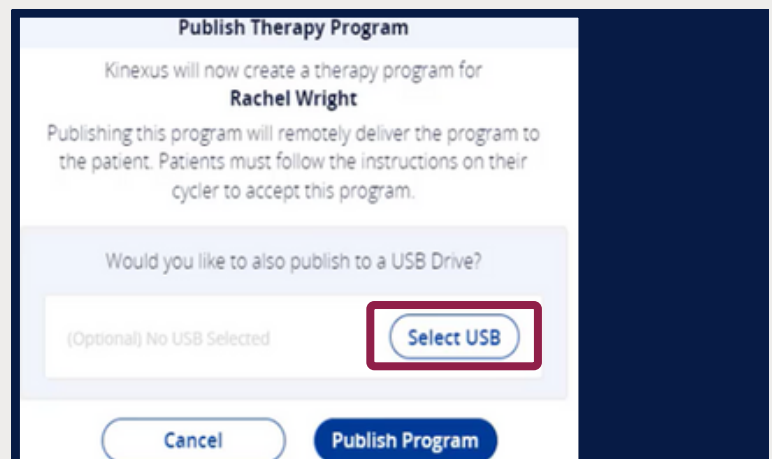
1. Insert USB drive into your computer.



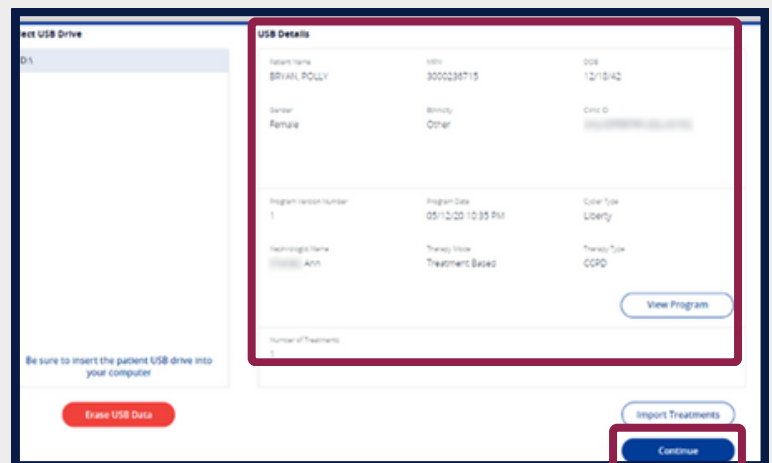
2. Click **Publish**.

A screenshot of a web application interface titled 'Create New Therapy Program'. The interface shows patient information (Aguilar, Stewarts) and various settings. At the bottom right, there are 'Save' and 'Publish' buttons. The 'Publish' button is highlighted with a red rectangle.

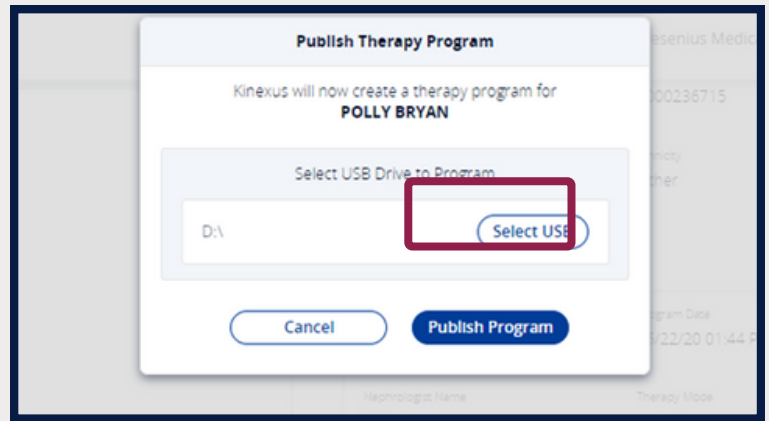
3. Click **Select USB**.

A screenshot of a dialog box titled 'Publish Therapy Program'. It informs the user that Kinexus will create a therapy program for Rachel Wright. It asks 'Would you like to also publish to a USB Drive?' and shows '(Optional) No USB Selected'. A 'Select USB' button is highlighted with a red rectangle. There are also 'Cancel' and 'Publish Program' buttons at the bottom.

4. Review information displayed under **USB Details** then click **Continue**.

A screenshot of a dialog box titled 'Select USB Drive'. It shows a list of USB drives on the left. On the right, there is a 'USB Details' section with a red border. This section contains patient information (BRIAN, POLLY), program details (Program Name: ANH, Program Date: 05/12/20 10:35 PM, Cycle Type: Liberty), and therapy information (Therapy Name: ANH, Therapy Type: Treatment Based, Therapy Type: CPO). At the bottom right, a 'Continue' button is highlighted with a red rectangle. There is also a 'View Program' button and a 'Be sure to insert the patient USB drive into your computer' warning.

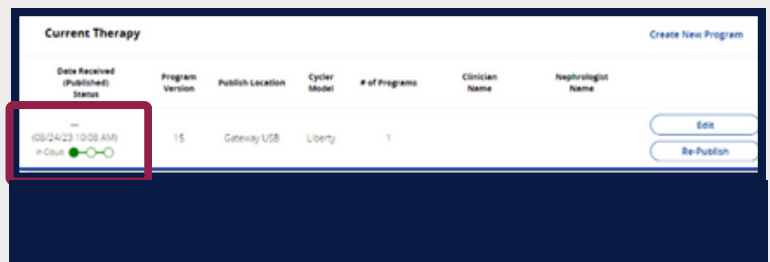
5. Click **Publish Program.**



6. Click **OK.**



7. View status **In Cloud.**



To learn more about other publishing options, scan the QR code below.



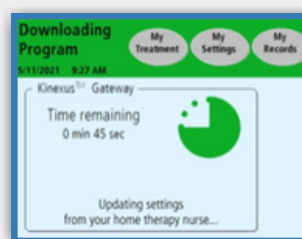
Publish to Gateway



Publish to USB drive

kinexus.fmcna.com

Give USB to patient to insert in cyclor. Once the program downloads, have the patient accept on the cyclor screen.

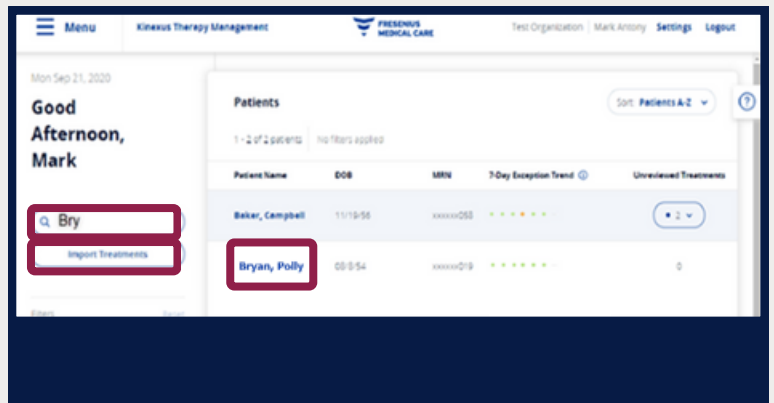


# Importing Treatments

1. Insert USB drive into your computer.



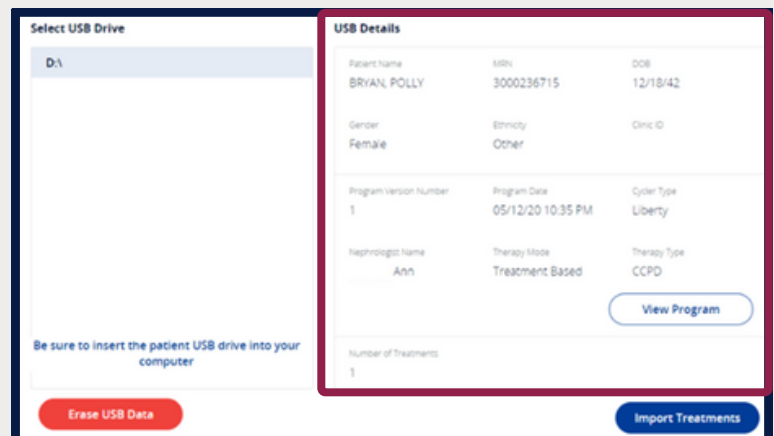
2. Select or search for a patient in the **Patients** section.



3. Click **Import Treatments**.

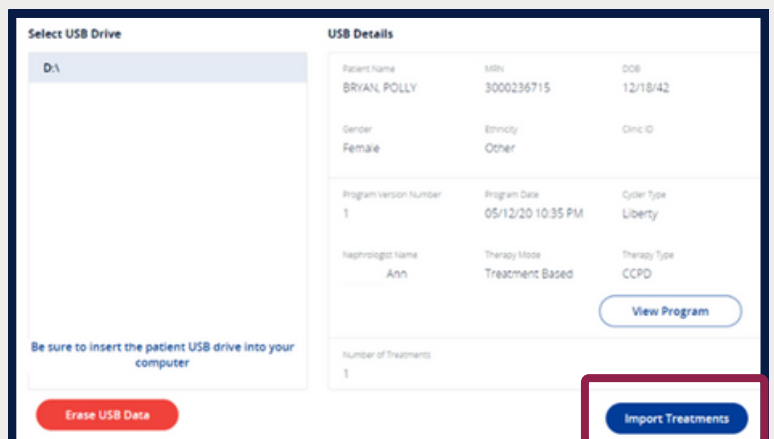
4. Review information displayed under **USB Details**.

Click Identify Patient if red banner displays 'Unidentified Demographic' status - see IFU.



5. Click **Import Treatments**.

Treatments that were imported can be reviewed in the Patient's Treatment Details.



# Orders

## Ordering Supplies

The **Order Training Supplies** or **Order Supplies** buttons and their related features may not be available depending on your organization's requirements. Use Order Supplies to place orders for both prescription and over-the-counter (OTC) items.

1. Click **Order Supplies** from the Patient Summary Screen.

This screenshot shows the Patient Summary screen for a patient named Williams, Bened... with DOB: 07/31/92 and MRN: MRN3116. On the left, there are four buttons: 'Generate Report', 'Import Treatments', 'Order Supplies' (highlighted with a red box), and 'PD Calculator'. On the right, there is a 'Treatment Trends' section for the period May 10, 2020 - Jun, showing a 'Blood Pressure & Weight' graph with data points for Blood Pressure (mmHg), Actual Daily Weight (kg), and Target Weight.

2. Verify **Patient Information**.

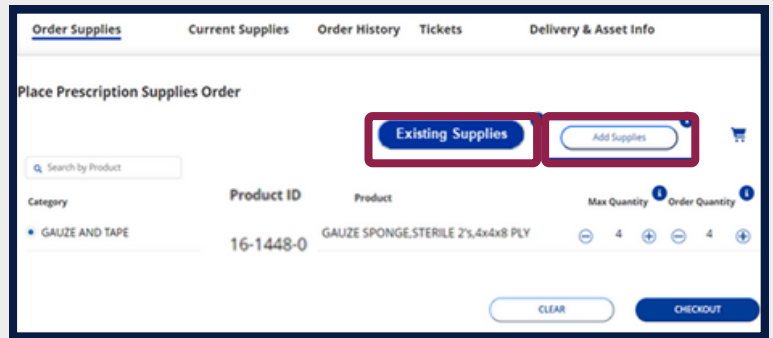
This screenshot shows the 'Order Supplies' screen with a 'Back' button. The 'Patient Information' section is highlighted with a red box and contains the following details: Patient Name, DOB: 1991-01-26, MRN: 3337778521, Gender: Male, Therapy Modality, and Cyclo Model: LIBERTYSELECT V2.9.2.

3. Select **Category** or **Search by Product**.

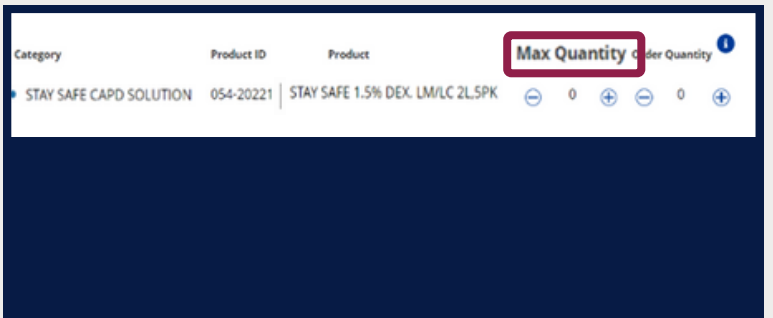
This screenshot shows the 'Order Supplies' screen with the 'Place Prescription Supplies' section. It features a 'Search by Product' search bar and a 'Category' section. The 'Category' section is highlighted with a red box and lists three options: 'STAY SAFE CAPD SOLUTION' (selected), 'DELFLEX', and 'EXTRANEAL ICODextrin'.

#### 4. Click **Existing Supplies** or **Add Supplies** (for new).

Note: **Add Supplies** is not available for Non-Licensed Providers. Check Product ID for details.

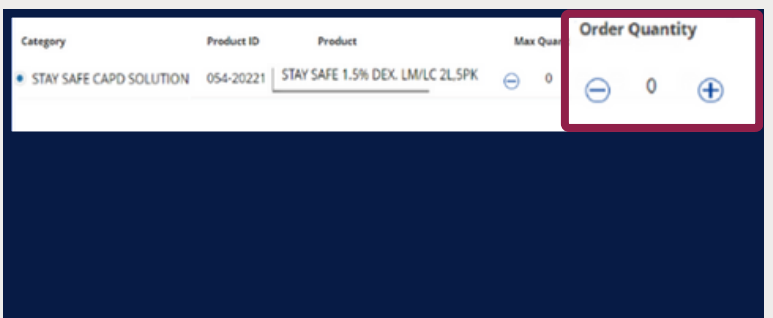


#### 5. Verify **Max Quantity** for selected product.

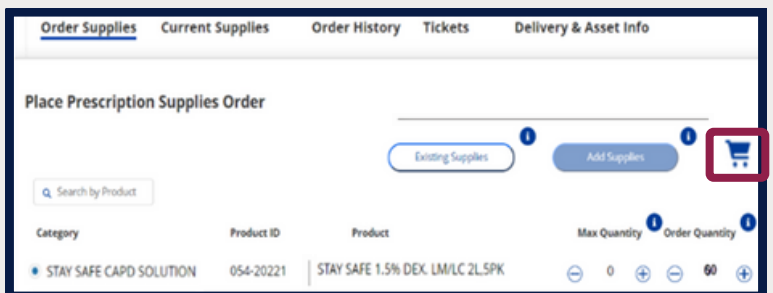


#### 6. Enter **Order Quantity**.

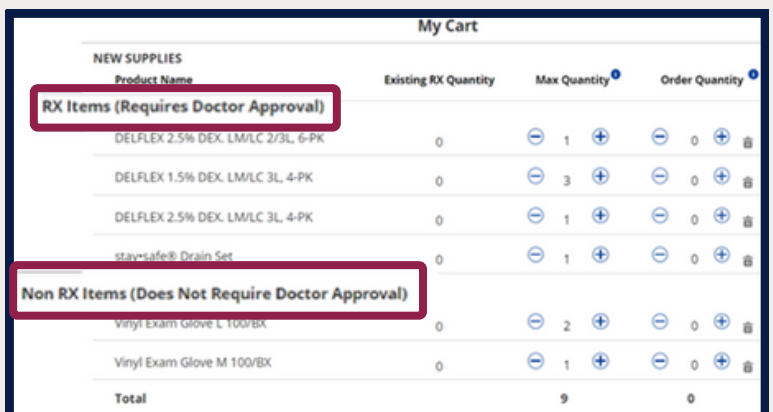
Less than max quantity displayed.



#### 7. Click **Cart**.



#### 8. Verify **RX** and **Non-RX** list. Change quantities as needed.



9. Click **Checkout**.

**My Cart**

NEW SUPPLIES	Product Name	Existing RX Quantity	Max Quantity	Order Quantity
RX Items (Requires Doctor Approval)	DELUXE 2.5% DEX, LM/LC 2/3L, 6-PK	0	1	0
	DELUXE 1.5% DEX, LM/LC 3L, 4-PK	0	3	0
	DELUXE 2.5% DEX, LM/LC 3L, 4-PK	0	1	0
	stay-safe® Drain Set	0	1	0
Non RX Items (Does Not Require Doctor Approval)	Vinyl Exam Glove L 100/BOX	0	2	0
	Vinyl Exam Glove M 100/BOX	0	1	0
	<b>Total</b>	<b>9</b>	<b>0</b>	

**CHECKOUT**

10. Select **Calendar** for delivery date.

Existing patients' date defaults to their next regular schedule.

**CHECKOUT**

**PATIENT INFORMATION**

Name: John Doe, MRN No: 99910233457, DOB: 1961 01 26, Gender: Male

**CLINIC USER INFORMATION**

Name: Mark Antony

**DOCTOR INFORMATION**

Select a Doctor: [Dropdown]

**ADDRESS INFORMATION**

32 West B Ave, LA CA 33211

**Requested Delivery Date(Supplies)**

Calendar: March 2023

11. Click **No Known Allergies** or Search using the dropdown menu as needed. Click **Done**.

**No Known Drug Allergy**

**Allergies**

all

- ☐ Acetaminophen Allergy Skin Test
- ☐ Acromonium Stricture Allergy Skin Test
- ☐ Alder Extract Allergy Skin Test
- ☐ Allantoin
- ☐ Allergy History Not Known
- ☐ Allergy History Refused by Patient
- ☐ Allium Porrum
- ☐ Allobarbitol
- ☐ Allopurinol
- ☐ Allopurinol
- ☐ Allyl Isothiocyanate

**Cancel** **Done**

12. Click **Submit for Dr. Signature and/or to place order**.

**Submit for Dr. Signature and/or to place order**

13. View **Order Received** status.

**ADDRESS INFORMATION**

Delivery Address(Supplies): [Address]

Requested Delivery Date(Supplies): 2023-03-18

☐ URGENT START PATIENT (Check Off - if Applicable)

**Order Received**

Order no. Cart:189984, Order Placed Dt: 2023-3-17

**NEW SUPPLIES**

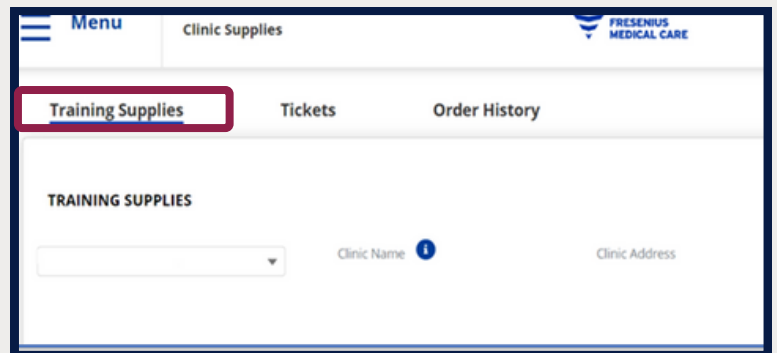
Product Name	Existing RX Quantity	Max Quantity	Order Quantity
STAY SAFE 1.5% DEX, LM/LC 2L, SPK	0	2	0
STAY SAFE 2.5% DEX, LM/LC 2L, SPK	0	2	0

# Ordering Training Supplies

1. Click **Order Training Supplies** from Home Screen.



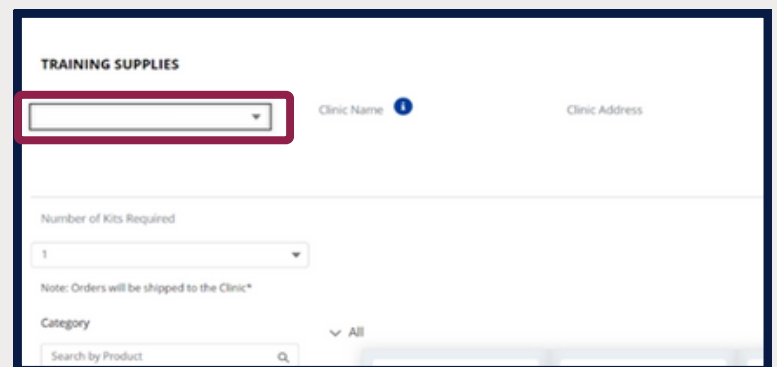
2. Select **Training Supplies** tab.



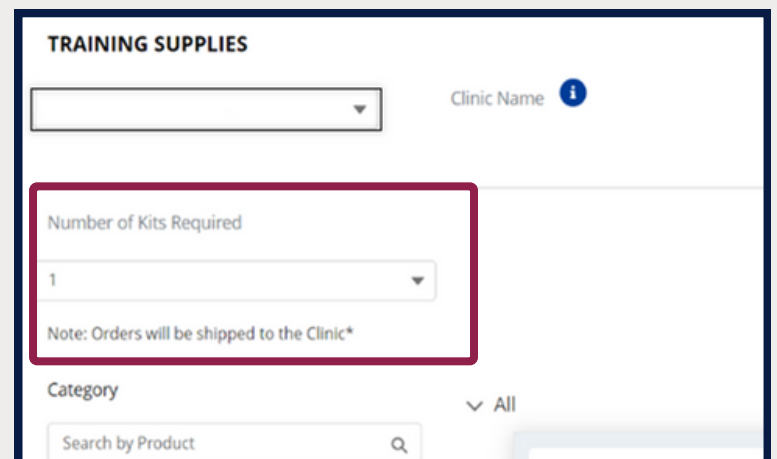
3. Click **Clinic** drop down menu.

4. Select desired **Clinic**.

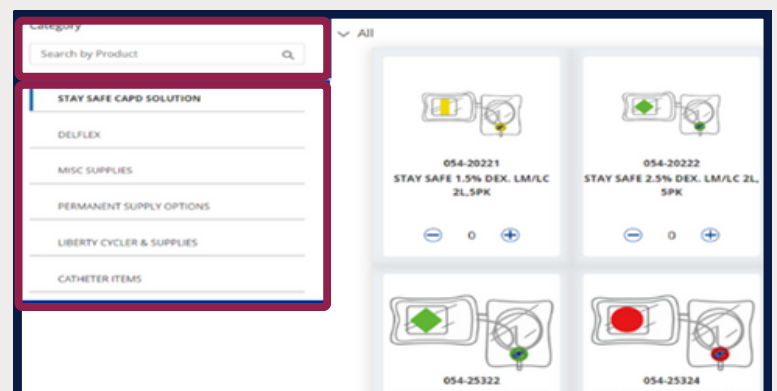
Only clinics assigned to you will be displayed.



5. Select **Number of Kits Required**.



6. Search by **Product** or use **Category**.





7. Type in quantity or use +/- buttons.

054-20321  
STAY SAFE 1.5% DEX. LM/LC 2L, 5PK

054-20322  
STAY SAFE 2.5% DEX. LM/LC 2L, 5PK

054-20324  
STAY SAFE 4.25% DEX. LM/LC 2L, 5PK

054-20321  
STAY SAFE 1.5% DEX. LM/LC 2.5/3L, 5 PK

054-20322  
STAY SAFE 2.5% DEX. LM/LC 2.5/3L, 5 PK

054-20324  
STAY SAFE 4.25% DEX. LM/LC 2.5/3L, 5 PK

054-20321  
STAY SAFE 1.5% DEX. LM/LC 3L, 4 PK

054-20322  
STAY SAFE 2.5% DEX. LM/LC 3L, 4 PK

8. Click **Checkout** when done.

054-30321  
STAY SAFE 1.5% DEX. LM/LC 3L, 4 PK

054-30322  
STAY SAFE 2.5% DEX. LM/LC 3L, 4 PK

Checkout

9. Review **Clinic** information.

Training Supplies Tickets Order History

CHECKOUT

CLINIC INFORMATION

Clinic Name Clinic Address

No. of Training Kits  
1

Requested Delivery Date  
Aug 09. is the RSD-Regular Schedule and Fees may apply.

Note: Orders will be shipped to the Clinic\*

10. Enter **Requested Delivery Date** by using calendar icon.

Training Supplies Tickets Order History

CHECKOUT

CLINIC INFORMATION

Clinic Name Clinic Address

No. of Training Kits  
1

Requested Delivery Date  
Aug 09. is the RSD-Regular Schedule and Fees may apply.

Note: Orders will be shipped to the Clinic\*

11. Click **Submit**.

Quantity

1 1 1 1

4

BACK SUBMIT



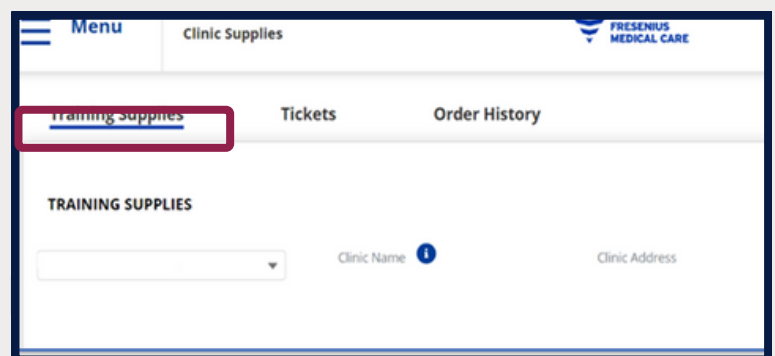
# Review or create a ticket

Users can open a ticket to resolve certain non-emergency customer service issues without the need to call RTG Customer Service - related to a patient or clinic account, delivery, order, product or returns.

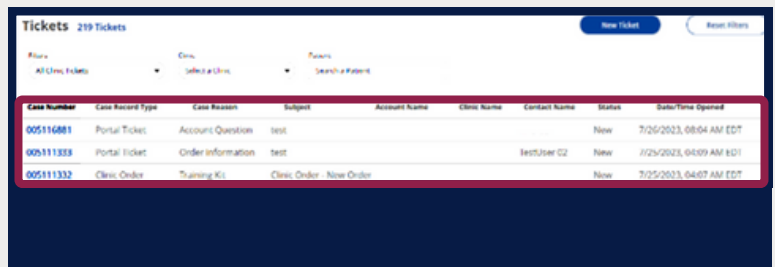
1. Click **Order Training Supplies** from Home Screen.



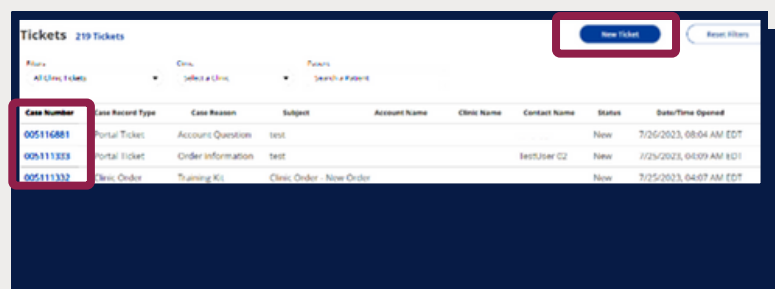
2. Select **Tickets** tab.



3. Existing tickets for your clinics/patients are displayed.



4. Select **New Ticket** or click on the **Case Number** to view existing details.



5. Complete ticket form for new case.

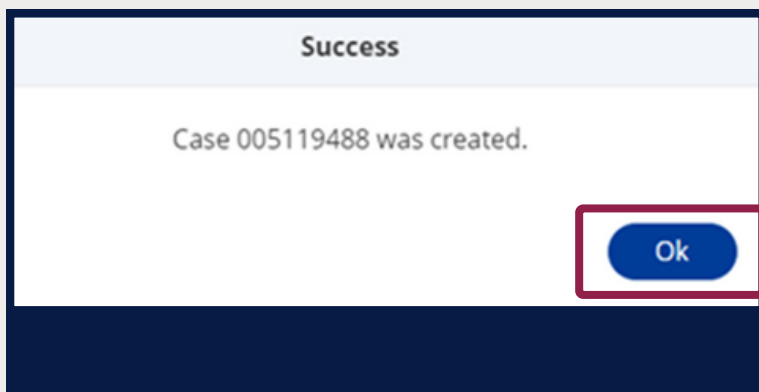
Required fields have a red asterisk (\*).

A white form titled 'New case: Portal Ticket'. It contains two main sections: 'Case Information' and 'Description Information'. The 'Case Information' section has fields for Case Number, Contact Name, Account Name, Urgent Start (checkbox), Case Owner (RTG SAC), Case Reason (Select an Option), and Status (New). The 'Description Information' section has fields for Subject and Description. At the bottom, there are three buttons: Cancel, Save & New, and Save.

6. Click **Save**.



7. View **Success** message and case number. Click **OK**.



**Contact Us. We're available to support you.**

**Technical Support: 800-227-2572**

**success@home™ Clinical Resource Line: 877-954-3340**



## Kinexus Therapy Management Portal

Use: The Kinexus Portal is intended to allow clinicians to review patient data collected from the patient's home dialysis device(s) and to enable physicians to manage patients' home dialysis therapies for certain Fresenius Medical Care products, including peritoneal dialysis cyclers(s). The Kinexus Portal does not provide medical diagnoses or recommendations regarding medical treatment. The Kinexus Portal and the content appearing on this site are not substitutes for professional medical advice, diagnosis, or treatment.

## Kinexus Gateway

Use: The Kinexus Gateway is intended for transmission of home dialysis therapy data and patient data for patients using certain Fresenius Medical Care products, including peritoneal dialysis cyclers(s).

Kinexus is not an electronic health record (EHR) or billing solution.

## Indications for Use:

The stay•safe Drain Set is indicated for use by patients with acute and chronic end-stage renal disease undergoing peritoneal dialysis (PD) in a healthcare facility or at home. The stay•safe Drain Set is used to connect directly to the stay•safe catheter extension set to enable drainage and/or effluent sampling as needed.

The Fresenius Liberty Select Cycler is indicated for acute and chronic peritoneal dialysis.

Caution: Federal (US) law restricts these devices to sale by or on the order of a physician.

Note: Read the Instructions for Use for safe and proper use of this device. For a complete description of hazards, contraindications, side effects, and precautions, see full package labeling at [www.fmcna.com](http://www.fmcna.com)

Indications for Use: DELFLEX is indicated in the treatment of chronic kidney failure in patients being maintained on peritoneal dialysis.

DELFLEX is available by prescription only.

#### IMPORTANT SAFETY INFORMATION

- Intended for intraperitoneal administration only
- Not for intravenous or intra-arterial administration
- Use aseptic technique throughout the procedure
- Monitor routinely for electrolyte, fluid, and nutrition imbalances
- Monitor for signs of peritonitis or overfill
- Inspect the drained fluid for fibrin or cloudiness
- Ensure that there is no leakage around the catheter
- Solution-related adverse reactions may include peritonitis, catheter site infection, electrolyte and fluid imbalances, hypovolemia, hypervolemia, hypertension, disequilibrium syndrome, muscle cramping, abdominal pain, abdominal distension, and abdominal discomfort.

To report SUSPECTED ADVERSE REACTIONS, contact Fresenius Medical Care North America at 800-323-5188. You are encouraged to report negative side effects of prescription drugs to the FDA at 1-800-FDA-1088 or [www.fda.gov/medwatch](http://www.fda.gov/medwatch). Visit MedWatch or call 1-800-FDA-1088.